

# Cookie Policy

## Who are we?

Pension Compensation Centre is a trading style of Pension Claim Consulting Ltd.

We are Pension Claim Consulting Ltd (PCC) and you can read about us in full and how we process personal data in our privacy policy.

This cookie policy is concerned with information collected through our main website [www.pensionclaimconsulting.co.uk](http://www.pensionclaimconsulting.co.uk).

## What are cookies?

Like many other websites, PCC website uses cookies.

‘Cookies’ are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. They collect statistical data about your browsing actions and patterns and do not identify you as an individual. Although, where IP addresses are captured, the potential exists to identify you from that information.

We utilise two types of cookies:-

### **First party Cookies**

First party cookies are cookies that are set by the site itself and can only be read by this site. They are commonly used for the functionality of the site (e.g. shopping cart). This doesn't imply that these cookies are allowed by EU law.

### **Third party cookies**

Third party cookies are set by third parties which can be tracking or marketing companies (e.g. advertising networks). These cookies get re-read during a visit on other sites if they do business with these companies as well. The only third party cookies we use are for Google Analytics and YouTube.

## You can switch off cookies, but ...

Cookies allow us to improve your experience whilst navigating our website, for example, by remembering certain settings and pages you have visited, whilst you can turn off cookies, because we only use essential first party cookies this may result in a loss of functionality when using our website, in other words, it may not actually work.

Whilst none of the cookies we use will contain personal data, it is possible to switch off cookies within your browser settings. How you switch off cookies will depend on the browser you use, more information can be found in your browser help section.

## The main cookies used on our site

### Google Analytics

These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site.

The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the website from and the pages they visited.

For more information on Google Analytics' privacy policy visit here – <http://www.google.com/analytics/learn/privacy.html>

### Google YouTube

If our website contains videos then some cookies may be used for tracking what you watch, your views etc. This is managed by Google and not PCC and, as with many cookies they will only be downloaded if you press play.

### GOOGLE MAPS

Some of our stand-alone landing pages may utilise Google Maps and they need to use cookies for the maps to operate. The Cookies contain unique identifiers to allow traffic analysis to Google Maps. Again, they will only be downloaded to your system if you click on the map.